



# Managing Performance

## Learning outcomes

### Introduction – managing performance

- Explain in your own terms what 'performance management' means.

### Performance management discussions

- Effective communication - list some of the key steps required to effectively communicate expectations.
- Understand how to plan and structure informal and formal performance management discussions.

### Legal considerations

- Be aware of the legal considerations when managing performance.
- Understand the importance of applying the relevant university policies, procedures and agreement clauses when managing performance.

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