

Leading through COVID -19

A comprehensive program response that complements university business continuity and communication efforts - confidently preserving the safety, mental health, wellbeing and productivity of university teams during COVID -19.

The COVID -19 program maximizes positive connectivity and vigilantly guards the psychological and emotional safety of your people, students and brand.

Where we can support you:

- Workforce Wellbeing
- Leadership Support
- Communication and Message Design

Each underpinned by:

- specialist 1:1 coaching, and planning sessions delivered on-line with executives and leaders
- on-line development programs, coaching and webinars, featuring contemporary experts in "sudden" areas of focus such as wellbeing, managing change, responding to change, leadership, communication and how to master the disciplines of working and leading from home and virtual work environments
- critical external counsel and guidance to ensure that all crisis response efforts are proportionate, positive and professional
- staff and student welfare initiatives that purposefully distract and innovatively connect, educate and unite the university
- critical change supports and coaching – recognising that COVID -19 is causing a significant disruption to your community
- professional communication and media support, including key message design
- independent audit, review and expert advice to strengthen and innovate university business continuity responses and efforts
- tactical planning and facilitation to support crisis response teams and executives.



The COVID-19 program helps leaders help their staff separate fear from fact, increase calm and confidence, and minimise impacts on business, behaviour, service activity and vital student and university operations.

The key rewards of Leading through COVID-19 include:

- improved team relationships and collaboration
- higher rates of employee wellbeing
- improved employee morale and connectivity
- stronger staff decision-making
- faster problem-solving
- build staff critical community capacity
- branding as a safe and responsive university
- reduced risk of staff and student criticisms
- increased productivity and team performance
- investment in your people for critical skills
- decreased staff anxiety
- increased sense of support with specific skill-building
- greater confidence and creativity in teams
- improved employee loyalty to the university

The support – both strategic and practical – is fully customisable and features a range of innovative and purposeful planning, communications, and wellbeing supports.

Delivery

The Leading through COVID -19 program is delivered virtually to safeguard the health and safety of your people.

The Coach Pty Ltd expert delivery team includes specialists in psychology, applied neuroscience, executive coaching and organisational communication and strategy.

The team has a long history of experience in on-line skilling, with all elements of the program able to be confidently rolled out to all staff members that have internet access.



Leading through COVID-19 is research backed and takes a considered neuroscientific approach drawing on emotional brain and interpersonal neurobiology theory – and is designed to raise shared positive interaction for high-performance, increase trust and confidence, and maintain social stability and genuine wellbeing.